



eRequests are now available for South Coast Radiology in Genie

Send us your referrals digitally with eRequests from Genie

eRequests provide an efficient digital workflow for requesting and tracking your medical imaging and diagnostic needs.

Benefits of eRequests:

- ✔ View the status of your requests
- ✔ Ensure follow-ups at the right time
- ✔ Seamless, easy referral process
- ✔ Reduction of errors
- ✔ Greater convenience for patients
- ✔ Encourages patients to have their imaging completed sooner
- ✔ No lost forms
- ✔ No misinterpretation of test required

Learn how to setup eRequests to South Coast Radiology with simple step-by-step instructions [overpage](#).

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Trusted by Doctors, Preferred by Patients



Step By Step Instructions

eRequests allows you to easily send and monitor radiology requests – giving you greater visibility over the status of your patient’s results and ensuring all information is instantly sent to South Coast Radiology, improving efficiency and convenience for your patients.

Activating Radiology eRequests in Genie

To enable radiology eRequests for South Coast Radiology, follow these steps:

1. Check Your Genie Version

Ensure you’re running Genie version 10.2.2 or above:

- If you are on a version below 10.2.2 please follow the easy instructions on the Genie Knowledgebase to upgrade.
- If you’re on 10.2.2 to 10.2.6, **manual activation is required** (as per section 2).
- If you’re on 10.2.7 or above, eRequests are enabled by default—no command needed.

2. Manual Activation (for Genie 10.2.2 – 10.2.6)

Log in as a user with permission to Use Execute Commands in Edit Groups, then:

- Navigate to: **File > Execute Command**
- Enter the following command: `syslookup_update("EOOrders_Enabled";"True")`
- Click **OK**. The window will briefly flash and reappear. You can then close it.

Radiology eRequests should now be available.

3. Configure Preferences

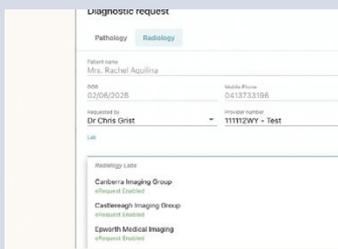
Update your Practice and User Preferences to finalise eRequests setup.



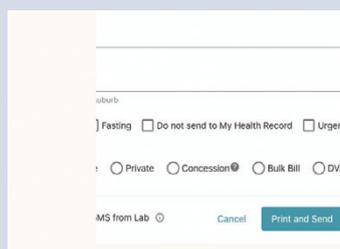
Scan the QR code to view the eRequests Activation Guide

Sending & Tracking eRequests

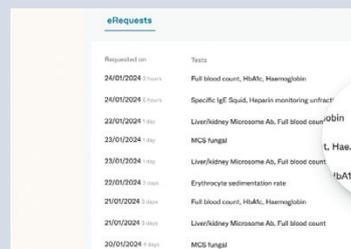
1. Add a Request: Right-click the **patient’s appointment** and select eRequests, or open the **patient’s clinical window** and navigate to **Tools > Add eRequest** (or Tools > Add eOrder in Genie 10.2.3 and below).



2. Choose Lab: Pick the lab (South Coast Radiology) from the dropdown. You can set a default if you prefer.



3. Send Request: Complete the form, then click **Print and Send**.



4. Track Results: View your requests from **Open > eOrders** or **Open > eRequests** in Genie 10.2.6 and above.

For more information about setting up e-referrals with South Coast Radiology, please contact your Referrer Relationship Specialist:

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**SOUTH COAST
RADIOLOGY**